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|  | BILLINGHAYMEDICAL PRACTICE[www.billinghaymedicalpractice.co.uk](http://www.billinghaymedicalpractice.co.uk) | Dr H PassfieldGMC. 3543535 | Dr S RajaGMC. 6070266 |

#### Statement of purpose

### Health and Social Care Act 2008

### Part 1

### The provider’s name, legal status, address and other contact details

Including address for service of notices and other documents

Please first read the guidance document *Statement of purpose: Guidance for providers*

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| Statement of purpose, Part 1Health and Social Care Act 2008, Regulation 12, schedule 3The provider’s business contact details, including address for service of notices and other documents, in accordance with Sections 93 and 94 of the Health and Social Care Act 2008 |

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| 1. Provider’s name and legal status |
| Full name1 | Billinghay Medical Practice |
| CQC provider ID |   1-199708971    |
| Legal status1 | Individual | [ ]  | Partnership | [x]  | Organisation | [ ]  |  |

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| 2. Provider’s address, including for service of notices and other documents |
| Business address2 | 39 High StreetBillinghay |
| Town/city | Lincoln |
| County | Lincolnshire |
| Post code | LN4 4AU |
| Business telephone | 01526 860490 |
| Electronic mail (email)3 | licb.c83030@nhs.net  |

By submitting this statement of purpose you are confirming your willingness for CQC to use the **email address** supplied at Section 2 above for service of documents and for sending all other correspondence to you. Email ensures fast and efficient delivery of important information. If you do not want to receive documents by email please check or tick the box below. We will not share this email address with anyone else.

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| I/we do **NOT** wish to receive notices and other documents from CQC by email | [x]  |  |

1 Where the provider is a partnership please fill in the partnership’s name at ‘Full name’ in Section 1 above. Where the partnership does not have a name, please fill in the names of all the partners at Section 3 below

2 Where you do not agree to service of notices and other documents by email they will be sent by post to the business address shown in Section 2. This includes draft and final inspection reports. This postal business address will be included on the CQC website.

3 Where you agree to service of notices and other documents by email your copies will be sent to the email address shown in Section 2. This includes draft and final inspection reports.

*Please note:* CQC can deem notices sent to the email or postal address for service you supply in your statement of purpose as having been served as described in Sections 93 and 94 of the Health and Social Care Act 2008. The address supplied must therefore be accurate, up to date, and able to ensure prompt delivery of these important documents.

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| 3. The full names of all the partners in a partnership |
| Names: | Dr Helen Passfield GMC. 3543535Dr Shree Raja GMC. 6070266  |

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#### Statement of purpose

### Health and Social Care Act 2008

### Part 2

### Aims and objectives

Please read the guidance document *Statement of purpose: Guidance for providers*.

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| Aims and objectives*What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose* |
| **Billinghay Medical Practice****Aims and objectives**This practice is a member of the Sleaford Primary Care Network and supports the delivery of Extended Access / Extended Hours provision. We work collaboratively to deliver these services with other member practices from Billinghay Medical Practice, Caythorpe and Ancaster Medical Practice, Millview Medical Centre, New Springwells Practice, Ruskington Medical Practice and Sleaford Medical GroupThe aim of our practice is to develop and provide a full range of high quality, comprehensive, patient centered, primary health care services to our registered population.In order to achieve this we lay particular emphasis on the following objectives:* To promote equality of access to health care for all our registered population.
* To seek to offer our local community the resources to choose healthier lifestyles.
* To provide value the diversity of our patients and staff.
* To offer a friendly, polite and supportive environment, promoting personal and professional development through mutual value and respect.
* To promote the uptake of preventive procedures which have been shown to be of value.
* To develop the potential for patient care in all members of the primary health care team.
* To foster an innovative approach to the development of primary care through audit and reviews.
* Continue to be passionate about upholding the core values of the NHS for generations to come.

We will abide by the NHS Constitution guiding principles:* The NHS provides a comprehensive service, available to all irrespective of age, gender, disability, race, sexual orientation, religion or belief, respecting their human rights.
* Access to NHS services is based on clinical need, not an individual’s ability to pay (except in exceptional circumstances sanctioned by Parliament).
* The NHS aspires to the highest standards of excellence and professionalism to provide high quality care that is safe, effective and focused on the patient experience.
* NHS services must reflect the needs and preferences of patients, their families and their carers.
* The NHS works across organisational boundaries and in partnership with other organisations in the interest of patients, local communities and the wider population. The NHS is an integrated system of organisations and services bound together by the principles and values reflected in the Constitution.

The NHS grants patients’ rights which are intended to be legally enforceable and also makes other non-binding pledges. These are in the areas of access; quality of care and environment; access to treatments, medicines and screening programmes; Respect, consent and confidentiality; informed choice; patient involvement in healthcare and public involvement in the NHS; and complaints and redress.**Access to Health Care**The constitution defines RIGHTS regarding access to health care which will be:* free of charge
* non-discriminatory
* never refused on unreasonable grounds
* obtainable from any UK NHS provider or with pre-approval from any EEA or Swiss public provider
* assessed by the local NHS to meet locally assessed needs

The NHS also make pledges that access to health care will be convenient and easy to access within defined waiting times; based on decision making that will be clear and transparent, and that transfers from one provider to another will be as smooth as possible and that patients will be involved in all relevant discussions.**Quality of Care and Environment**The constitution defines RIGHTS regarding quality of care and environment as follows:* Treatment with a professional standard of care, by appropriately qualified and experienced staff, an organisation that meets required levels of safety and quality.
* Patients can expect NHS organisations to monitor, and make efforts to improve, the quality of healthcare they commission or provide
* add pledges that services will be provided in a clean and safe environment that is fit for purpose, based on national best practice and that there will be a continuous improvement in the quality of services, identifying and sharing best practice.

**Approved treatments, drugs and programmes**The constitution defines rights regarding approved treatments, drugs and programmes. Patients have the right to* Drugs and treatments that have been recommended by NICE for use in the NHS, if their doctor says they are clinically appropriate for them.
* Expect local decisions on funding of other drugs and treatments to be made rationally following a proper consideration of the evidence. If the local NHS decides not to fund a drug or treatment that you and your doctor feel would be right for you, the local NHS must explain that decision.
* Receive the approved vaccinations under an NHS-provided national immunisation programme.
* And pledges to provide screening programmes as recommended by the UK National Screening Committee.

**Respect, consent and confidentiality**With regard to RIGHTS regarding Respect, consent and confidentiality the NHS constitution gives patients the right to:* Be treated with dignity and respect.
* Accept or refuse treatment that is offered, and not to be given any examination or treatment without valid consent.
* Be given information about your proposed treatment in advance, including any significant risks and any alternative treatments which may be available, and the risks involved in doing nothing.
* Privacy and confidentiality and to expect the NHS to keep their confidential information safe and secure.
* Access to their own health records which will always be used to manage treatment in the patient's best interests.

And pledges that it will share with patients any letters sent between clinicians about their care.**Informed Choice**Patients are given rights under the constitution in relation to informed choice including the right to:* Choose their own GP practice, and to be accepted by that practice unless there are reasonable grounds to refuse
* Express a preference for using a particular doctor within your GP practice and for the practice to try to comply.
* Make choices about their NHS care and to information to support these choices.

The NHS also pledges to inform patients about the healthcare services available locally and nationally and will offer easily accessible, reliable and relevant information to enable patients to participate fully in their own healthcare decisions and to support them in making choices. This includes information on the quality of clinical services where there is robust and accurate information available.Involvement in one's own health care and in the NHSThe NHS recognized fully that the population has RIGHTS regarding Involvement in their own health care and in the NHS. There are rights to* be involved in discussions and decisions about one's own health care, and to be given information to enable one to do this
* be involved, directly or through representatives, in the planning of health care services, the development and consideration of proposals for changes in the way those services are provided, and in decisions to be made affecting the operation of those services.

The NHS also pledges to provide the information needed for the people to influence and scrutinise the planning and delivery of NHS services and to work in partnership with patients, their family, carers and their representatives. It also pledges continuous improvement in the quality of services provided, identifying and sharing best practice in quality of care and treatments.**Rights of redress**When complaining or seeking redress, patients are given RIGHTS to:* Have any complaints made about NHS services dealt with efficiently and to have it properly investigated.
* Know the outcome of any investigation into a complaint.
* Take a complaint to the independent Health Service Ombudsman, if they are not satisfied with the way your complaint was dealt with by the NHS.
* Make a claim for judicial review if they think they have been directly affected by an unlawful act or decision of an NHS body.
* •Compensation where they have been harmed by negligent treatment.

The NHS also pledges to ensure patients are treated with courtesy and receive appropriate support throughout the handling of a complaint, and the fact that they have made a complaint will not adversely affect their future treatment. When mistakes happen, the NHS promises to acknowledge them, apologise, explain what went wrong and put things right quickly and effectively. It promises that the organisation will learn lessons from complaints and will use them to improve NHS services. |

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#### Statement of purpose

### Health and Social Care Act 2008

### Part 3

### Location(s), and

### the people who use the service there

### their service type(s)

### their regulated activity(ies)

Fill in a separate part 3 for each location

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| The information below is for location no.: | 1 | of a total of: | 1 | locations |

|  |  |
| --- | --- |
| **Name of location** | Billinghay Medical Practice |
| **Address** | 39 High StreetBillinghayLincoln |
| **Postcode** | LN4 4AU |
| **Telephone** | 01526 860490 |
| **Email** | licb.c83030@nhs.net  |

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| --- |
| **Description of the location**(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc) |
| Purpose build GP Medical Practice. |
| **No of approved places / overnight beds (not NHS)** | 0 |

|  |
| --- |
| **CQC service user bands** |
| The people that will use this location (‘The whole population’ means everyone). |
| Adults aged 18-65 | [ ]  | Adults aged 65+ | [ ]  |  |
| Mental health | [ ]  | Sensory impairment | [ ]  |  |
| Physical disability | [ ]  | People detained under the Mental Health Act | [ ]  |  |
| Dementia | [ ]  | People who misuse drugs or alcohol | [ ]  |  |
| People with an eating disorder | [ ]  | Learning difficulties or autistic disorder | [ ]  |  |
| Children aged 0 – 3 years | [ ]  | Children aged 4-12 | [ ]  | Children aged 13-18 | [ ]  |  |
| The whole population | [x]  | Other (please specify below) | [ ]  |  |
|       |

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| **The CQC service type(s) provided at this location** |
| Acute services (ACS) | [ ]  |
| Prison healthcare services (PHS) | [ ]  |
| Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS) | [ ]  |
| Hospice services (HPS) | [ ]  |
| Rehabilitation services (RHS) | [ ]  |
| Long-term conditions services (LTC) | [ ]  |
| Residential substance misuse treatment and/or rehabilitation service (RSM) | [ ]  |
| Hyperbaric chamber (HBC) | [ ]  |
| Community healthcare service (CHC) | [ ]  |
| Community-based services for people with mental health needs (MHC) | [ ]  |
| Community-based services for people with a learning disability (LDC) | [ ]  |
| Community-based services for people who misuse substances (SMC) | [ ]  |
| Urgent care services (UCS) | [ ]  |
| Doctors consultation service (DCS) | [x]  |
| Doctors treatment service (DTS) | [x]  |
| Mobile doctor service (MBS) | [ ]  |
| Dental service (DEN) | [ ]  |
| Diagnostic and or screening service (DSS) | [ ]  |
| Care home service without nursing (CHS) | [ ]  |
| Care home service with nursing (CHN) | [ ]  |
| Specialist college service (SPC) | [ ]  |
| Domiciliary care service (DCC) | [ ]  |
| Supported living service (SLS) | [ ]  |
| Shared Lives (SHL) | [ ]  |
| Extra Care housing services (EXC) | [ ]  |
| Ambulance service (AMB) | [ ]  |
| Remote clinical advice service (RCA) | [ ]  |
| Blood and Transplant service (BTS) | [ ]  |

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| **Regulated activity(ies) carried on at this location** |
| Personal care  | [ ]  |  |
| Registered Manager(s) for this regulated activity:       |
| Accommodation for persons who require nursing or personal care | [ ]  |  |
| Registered Manager(s) for this regulated activity:       |
| Accommodation for persons who require treatment for substance abuse | [ ]  |  |
| Registered Manager(s) for this regulated activity:       |
| Accommodation and nursing or personal care in the further education sector | [ ]  |  |
| Registered Manager(s) for this regulated activity:       |
| Treatment of disease, disorder or injury | [x]  |  |
| Registered Manager(s) for this regulated activity: DR PASSFIELD / DR RAJA |
| Assessment or medical treatment for persons detained under the Mental Health Act | [ ]  |  |
| Registered Manager(s) for this regulated activity:       |
| Surgical procedures | [x]  |  |
| Registered Manager(s) for this regulated activity: DR PASSFIELD / DR RAJA |
| Diagnostic and screening procedures | [x]  |  |
| Registered Manager(s) for this regulated activity: DR PASSFIELD / DR RAJA |
| Management of supply of blood and blood derived products etc | [ ]  |  |
| Registered Manager(s) for this regulated activity:       |
| Transport services, triage and medical advice provided remotely | [ ]  |  |
| Registered Manager(s) for this regulated activity:       |
| Maternity and midwifery services | [x]  |  |
| Registered Manager(s) for this regulated activity: DR PASSFIELD / DR RAJA |
| Termination of pregnancies | [ ]  |  |
| Registered Manager(s) for this regulated activity:       |
| Services in slimming clinics | [ ]  |  |
| Registered Manager(s) for this regulated activity:       |
| Nursing care | [ ]  |  |
| Registered Manager(s) for this regulated activity:       |
| Family planning service | [ ]  |  |
| Registered Manager(s) for this regulated activity:       |

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#### Statement of purpose

### Health and Social Care Act 2008

### Part 4

### Registered manager details

Including address for service of notices and other documents

Please first read the guidance document *Statement of purpose: Guidance for providers*

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| The information below is for manager number: | 2 | of a total of: | 2 | Managers working for the provider shown in part 1 |

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| --- | --- |
| 1. Manager’s full name | Dr Helen Passfield / Dr Shree Raja |

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| --- |
| 2. Manager’s contact details |
| Business address | Billinghay Medical Practice39 High StreetBillinghay |
| Town/city | Lincoln |
| County | Lincolnshire |
| Post code | LN4 4AU |
| Business telephone | 01526 860490 |
| Manager’s email address1 |
| licb.c83030@nhs.net |

1 Where the manager has agreed to service of notices and other documents by email they will be sent to this email address. This includes draft and final inspection reports on all locations where they manage regulated activities.

Where the manager does not agree to service of notices and other documents by email they will be sent by post to the provider postal business address shown in Part 1 of the statement of purpose. This includes draft and final inspection reports on all locations.

*Please note:* CQC can deem notices sent to manager(s) at the relevant email or postal address for service in this statement of purpose as having been served, as described in Sections 93 and 94 of the Health and Social Care Act 2008. The address supplied must therefore be accurate, up to date, and able to ensure prompt delivery of these important documents to registered managers.

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| 3. Locations managed by the registered manager at 1 above(Please see part 3 of this statement of purpose for full details of the location(s)) |
| Name(s) of location(s) (list) | Percentage of time spent at this location |
| Billinghay Medical Practice | 100 |

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| **4. Regulated activity(ies) managed by this manager** |
| Personal care  | [ ]  |  |
| Accommodation for persons who require nursing or personal care | [ ]  |  |
| Accommodation for persons who require treatment for substance abuse | [ ]  |  |
| Accommodation and nursing or personal care in the further education sector | [ ]  |  |
| Treatment of disease, disorder or injury | [x]  |  |
| Assessment or medical treatment for persons detained under the Mental Health Act | [ ]  |  |
| Surgical procedures | [x]  |  |
| Diagnostic and screening procedures | [x]  |  |
| Management of supply of blood and blood derived products etc | [ ]  |  |
| Transport services, triage and medical advice provided remotely | [ ]  |  |
| Maternity and midwifery services | [x]  |  |
| Termination of pregnancies | [ ]  |  |
| Services in slimming clinics | [ ]  |  |
| Nursing care | [ ]  |  |
| Family planning service | [ ]  |  |

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| 5. Locations, regulated activities and job sharesWhere this manager does not manage all of the regulated activities ticked / checked at 4 above at all of the locations listed at 3 above, please describe which regulated activities they manage at which locations below.Please also describe below any job share arrangements that include or affect this manager. |
|       |