



A Good Neighbour Scheme for Billingham? Residents' Survey

Dear Resident,

Community Lincs is working with the local Parish Council and others to explore the possibility of setting-up up a Good Neighbour Scheme in the Billingham area. It would be very helpful if you could please let us know if you might like to take part in this initiative as a user **and / or** as a volunteer provider of some help.

Community Lincs is an independent Lincolnshire charity working to sustain and improve the quality of life for individuals and communities across the county. For further information: www.communitylincs.com

Overleaf, you will find a list of some of the possible services that may be offered through such a scheme and two columns for you to tick the services that you might use and / or the help that you may be able to give.

It would be greatly appreciated if you would complete the survey. Your replies will help us decide whether or not such a scheme might work in the area and we look forward to receiving your completed survey.

Thank you for your help.

What is a Good Neighbour Scheme and how does it work?

A Good Neighbour Scheme is a voluntary group run by local residents who recognise the value in having 'good neighbours', particularly where public transport and other local services can be limited and where family may not live close by.

Each volunteer decides what sort of help they are able to offer, how much and when. They do not undertake jobs best left to qualified professionals but can help with things like occasional lifts, befriending or shopping. All volunteers are fully insured for extra peace of mind. Anyone who needs extra help can ring the group's telephone number. Calls are answered by a volunteer phone-handler, who matches the request for assistance with an available volunteer.

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A Good Neighbour Scheme for the Billingham area? Residents' Survey

Good Neighbour Schemes can offer a range of services such as those indicated below that may be helpful to people living in the area. Please read the list and tick the boxes to show whether you might use these services and / or might be able to volunteer your time and help. You can tick boxes in both columns.

If you think you might be able to offer some time as a volunteer, the amount of time is entirely up to you – even a couple of hours a month helps! All volunteer expenses are reimbursed and all volunteers are fully insured and DBS checked for free (as appropriate).

Possible Services	I may need this myself	I may be able to help with this
Occasional lifts to doctors, lunch clubs, shops, etc.		
Befriending – popping round for a chat over a cup of tea		
Form filling / letter writing / help with using a computer		
Collecting prescriptions, pensions, etc. / occasional help with shopping		
Small household repairs/practical tasks (such as changing a light bulb)		
Pet-care / dog-walking etc.		
Indoor plant watering / light gardening		
Being part of the phone rota, to answer callers and match them to a suitable volunteer		
Being part of the organising group – helping with publicity, fundraising, etc.		
Other – please specify:		

Please give your name, address and other contact details here:

Name:

Address:

Telephone/ email:

**Please return your completed questionnaire to the Billingham Medical Centre
Reception. Thank you.**