

Billingham Medical Practice

Billingham Survey 2014 - Dispensary

Number of Responses: 110

 [Excel Report \(click here for full dataset\)](#)

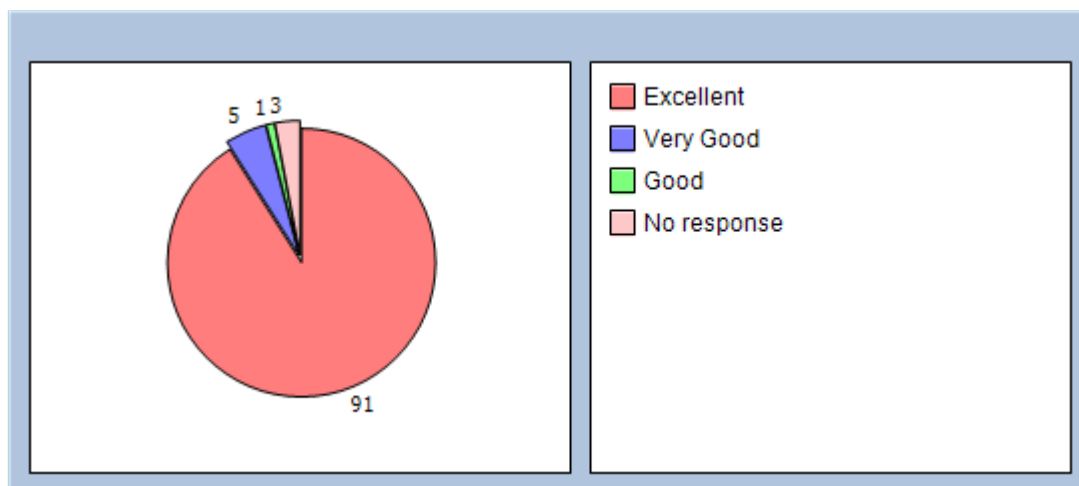
Dear Patient,

Many thanks for agreeing to take this short survey to help our practice understand how our Practice is performing.

Please answer all of the questions and click 'Send Survey' when you are done.

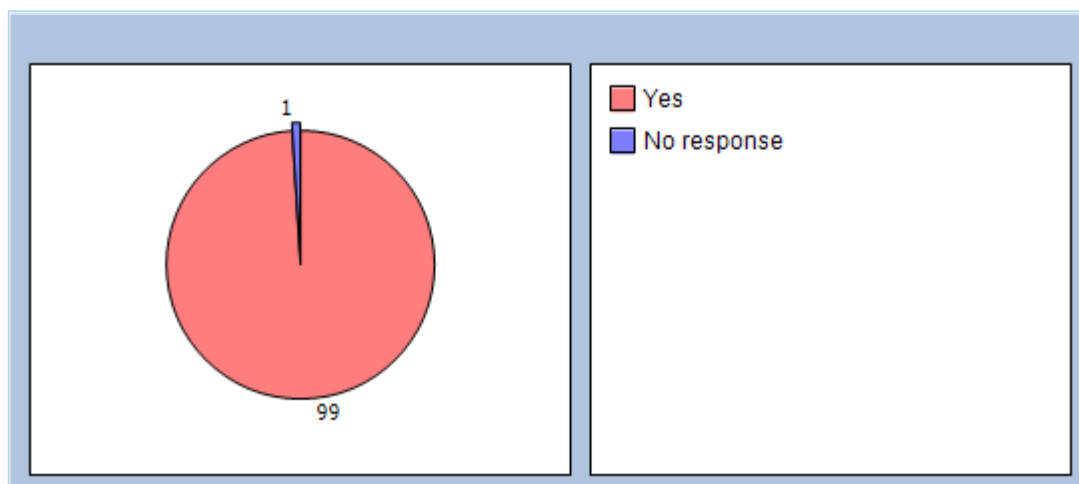
Q1. How helpful did you find the Dispensary staff ?

Excellent	91%
Very Good	5%
Good	1%
Poor	0%
Very Poor	0%
No Experience	0%
No response	3%



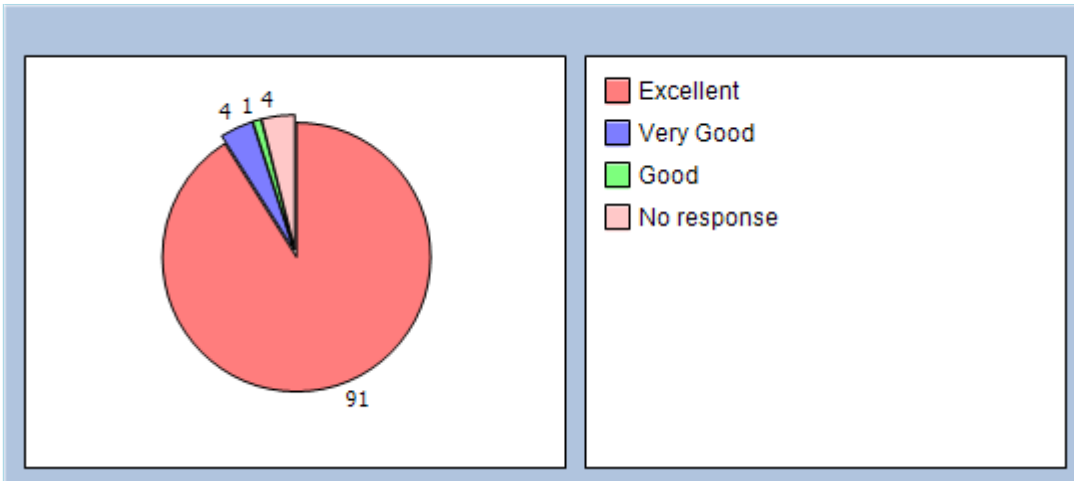
Q2. Was your medication available within 2 **FULL** working days ?

Yes	99%
No	0%
No response	1%



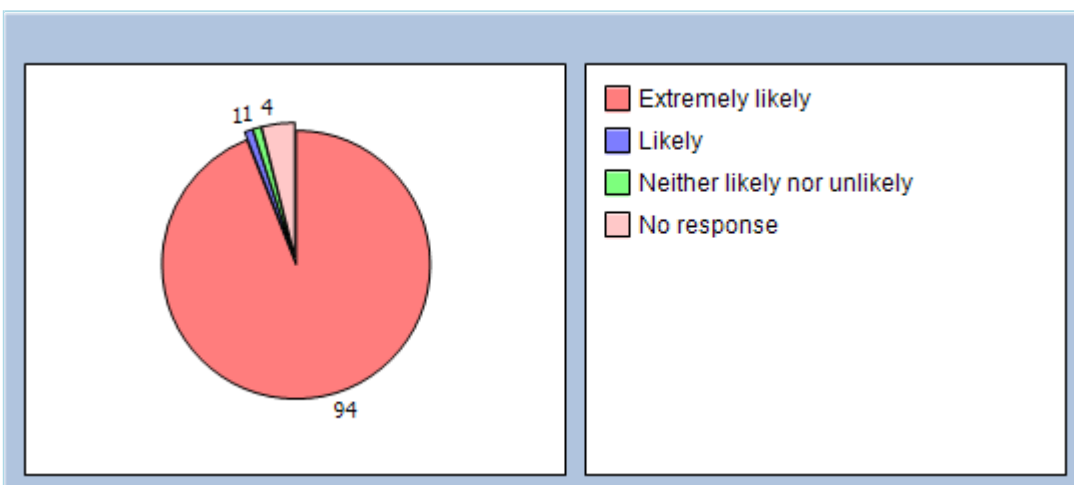
Q3. How efficiently were your queries dealt with ?

Excellent	91%
Very Good	4%
Good	1%
Poor	0%
Very Poor	0%
No Experience	0%
No response	4%



Q4. How likely are you to recommend our Practice to friends and family if they needed similar care or treatment?

Extremely likely	94%
Likely	1%
Neither likely nor unlikely	1%
Unlikely	0%
Extremely unlikely	0%
Don't know	0%
No response	4%



Q5. Do you have other comments about the Practice ?

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Many thanks for your time in answering the questions on this survey.

[Delete Responses](#)