

BILLINGHAY MEDICAL PRACTICE

Patient

Participation

Group

Representing patients and putting them at the heart of all we do

TERMS OF REFERENCE v4

This PPG will:

1. Consult on service development and provision.
2. Provide feedback on patients' needs, concerns and interests and challenge the Practice constructively whenever necessary.
3. Serve as a safety valve and discuss any 'grumbles' about the Practice. Consider generalised complaints (not individual complaints) – representing patients, but also helping them to understand the Practice's viewpoint.
4. Assist the Practice and its patients by arranging voluntary groups/support within the community.
5. Communicate information about the community which may affect healthcare.
6. Give patients a voice in the organisation of their care.
7. Promote good health and higher levels of health literacy by encouraging and supporting activities within the Practice and promoting preventative medicine.
8. Influence the provision of secondary healthcare and social care locally.
9. Consider and approve the Practice's request for medical equipment in relation to funding received by the Practice from patient donations.
10. Abide by the 'Ground Rules' agreed by the group.